

United States Postal Service®

INDUSTRYALERT

March 16, 2022

[CURRENT: MAR-16-2022 DATA FEEDS] **USPS Returns and Outbound service via IV-MTR and EPS to IV-MTR**

This morning (*Wednesday, March 16, 2022*), from 08:00 AM CT – 11:00 AM CT, the United States Postal Service performed a scheduled Commercial System activity consisting of software updates which were critical to our technology infrastructure.

As previously advised, during the cited timeframe, there was an impact to **Package Platform and the Enterprise Payment System (EPS)** resulting in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
 - Pricing Notification
 - Final Notification
- **EPS** data feeds to IV-MTR

NOTE: All impacted IV-MTR data feeds referenced above are now **CURRENT**. And, we apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

During normal business hours (**7:00 AM CT – 5:00 PM CT**), please direct any inquiries or concerns to the **IV Solutions Center** via eMail [InformedVisibility@usps.gov] or telephone [1-800-238-3150, Option 2].

REMINDER: Delivery of packages IS NOT impacted during scheduled system events.

Thank you.

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